VTM NSS COLLEGE, DHANUVACHAPURAM

FEEDBACK REPORT 2021-2022

The Internal Quality Assurance Cell has developed feedback mechanism for the institution with the aim of introducing timely changes and betterment to the academic, non-academic and infrastructural aspects of the college. In order to ensure an enhanced learning experience to students, constant feedbacks are collected from the stakeholders. Three stake holders contributing to our feedback process are

1. Final year UG/PG students- student feedback on the institution.
2. Parents- Parent feedback on the institution.
3. Alumni- Alumni feedback on the institution.

During the academic year 2021-2022, feedbacks were collected online using google forms. Comprehensive results are arrived at by using statistical tools and data representations are done through graphical diagrams.

As aprt of collecting feedbacks from students seventeen variables were given in the google form to mark their opinion. They were

1. Effective curriculum delivery
2. Effective handling of online classes
3. Method of conducting internal examinations.
4. Fairness in awarding internal marks
5. Mode of conducting online classes.
6. Availability of faculty members to redress the concerns of both students and parents
7. Efficiancy in conducting regular tutorial meetings
8. General discipline within the campus
9. Initiatives of the career counselling and placement cells
10. Infrastructure and lab facilities of the institution
11. Library facility of the institution
12. Rest room facility
13. Internet facilities in the campus
14. Assurance of safety within the campus
15. Sports facilities
16. Promoting college cultural activities

17. Comfort level of students belonging to all communities.

Parent feedback on sixteen variables were collected. They were

1. Effective curriculum delivery
2. Effective handling of online classes
3. Method of conducting internal examinations.
4. Fairness in awarding internal marks
5. Availability of study materials.
6. Availability of faculty members to redress the concerns of both students and parents
7. Efficiancy in conducting regular tutorial meetings
8. General discipline within the campus
9. Initiatives of the career counselling and placement cells
10. Infrastructure and lab facilities of the institution.
11. Rest room facility
12. Internet facilities in the campus
13. Assurance of safety within the campus
14. Sports facilities
15. Promoting college cultural activities
16. Comfort level of students belonging to all communities.

In alumni feedback a total of nine parameters were given. They were

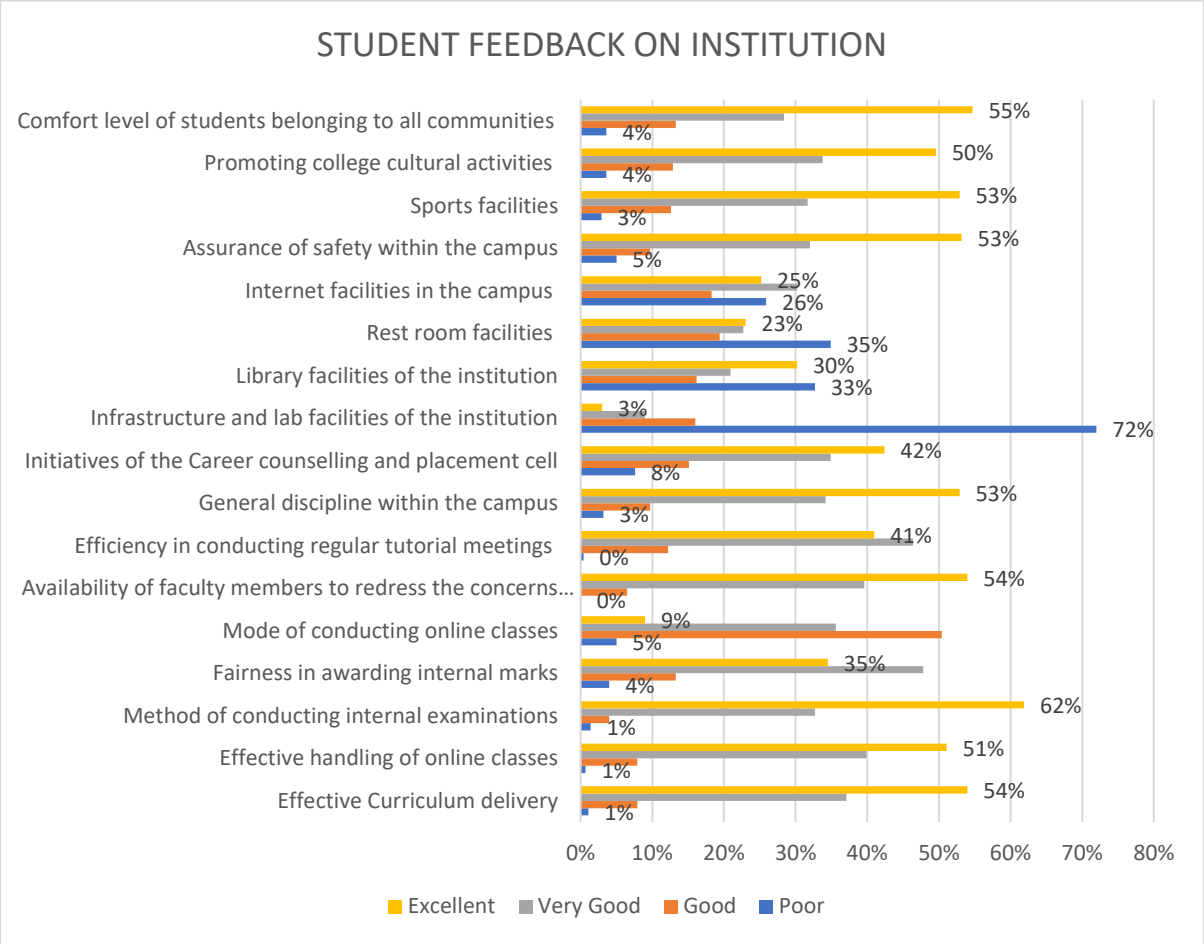
1. How do you rate the Programme studied at the Undergraduate or Postgraduate level?
2. How do you rate the Infra-structural facilities?
3. How do you rate the laboratory and library facilities
4. Teaching faculties.
5. Non-teaching faculties/office staff.
6. Canteen facilities
7. Internet facilities.
8. Administrative/ office procedures
9. Your overall rating.

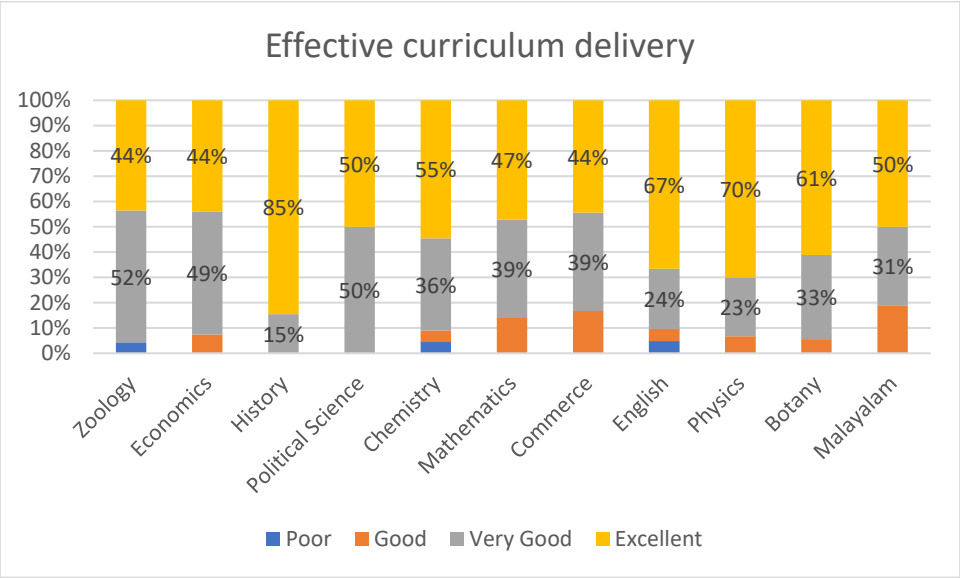
A comprehensive study of the responses were done by the Feedback committee. Using scientific analytical methods the collected data is analysed and made into a detailed report. The same is submitted to the IQAC which in turn is submitted for the perusal of the Principal and the college council. Necessary areas were analysed and corrective actions were taken.

STUDENT FEEDBACK ON THE INSTITUTION

Student feedback is very important for an institution as it can help the system understand the areas needed to be taken care of for ensuring an enhanced learning experience. Being the primary beneficiary, feedback from students can help the institution understand better the lag areas of the college. To ensure the holistic development of students their feedback is very essential. During the academic year 2021-22, student feedback on institution was collected from the final year degree students through online mode.

As per the analysis of their responses it is found out that 62% of the students are satisfied with the method of conducting internal exams in the college. 62% students rated the process as excellent. While 55% of student rated the comfort level of students belonging to all community as excellent, only 4% students rated the same poor. 53% of students rated excellently the assurance of safety, general discipline and availability of sports facilities in the campus. 54% students marked excellent rating for the availability of teachers for addressing their concerns. As per the feedback 72% of students opined that the infrastructure and lab facilities of the college are poor.




Effective curriculum delivery
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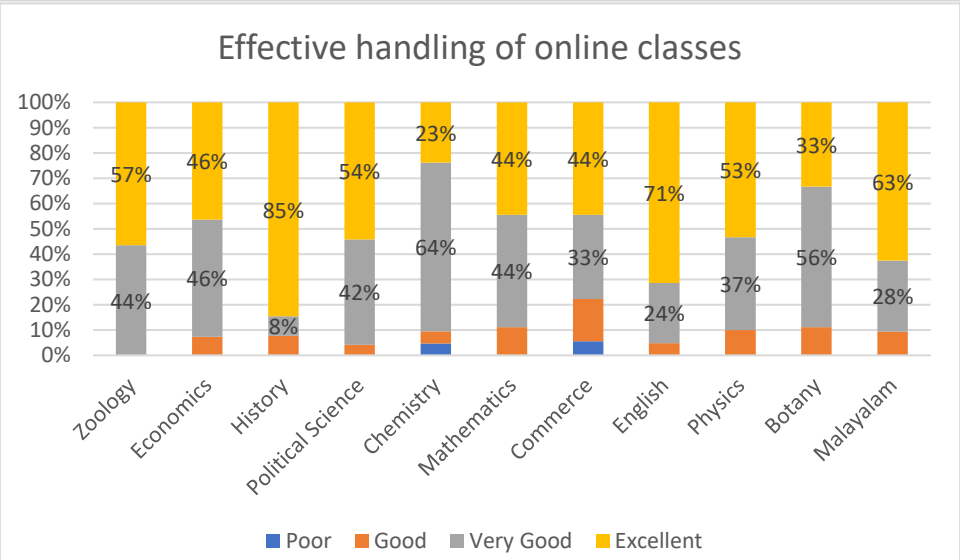
Malayalam
Poor
Good
Very Good
Excellent


Effective handling of online classes
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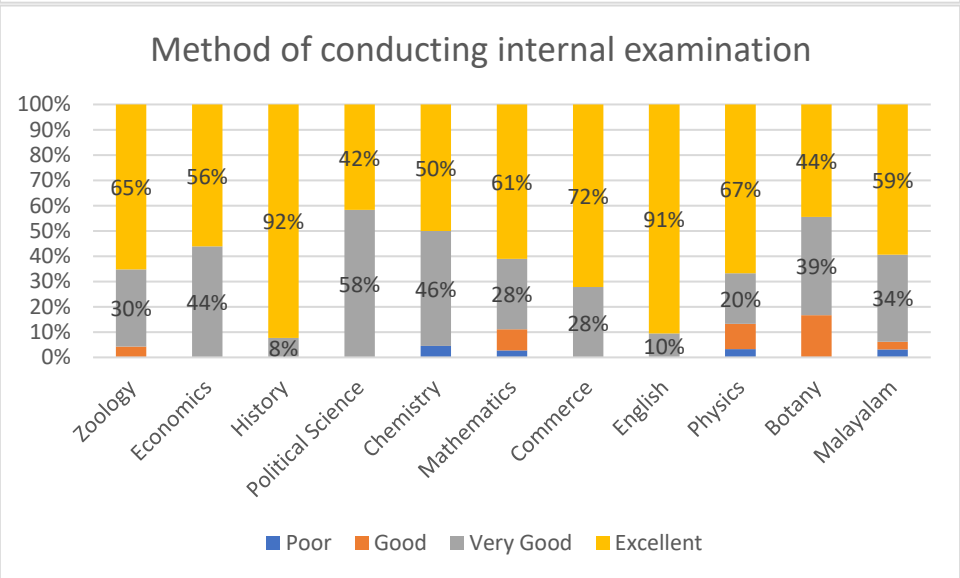
Method of conducting internal examination
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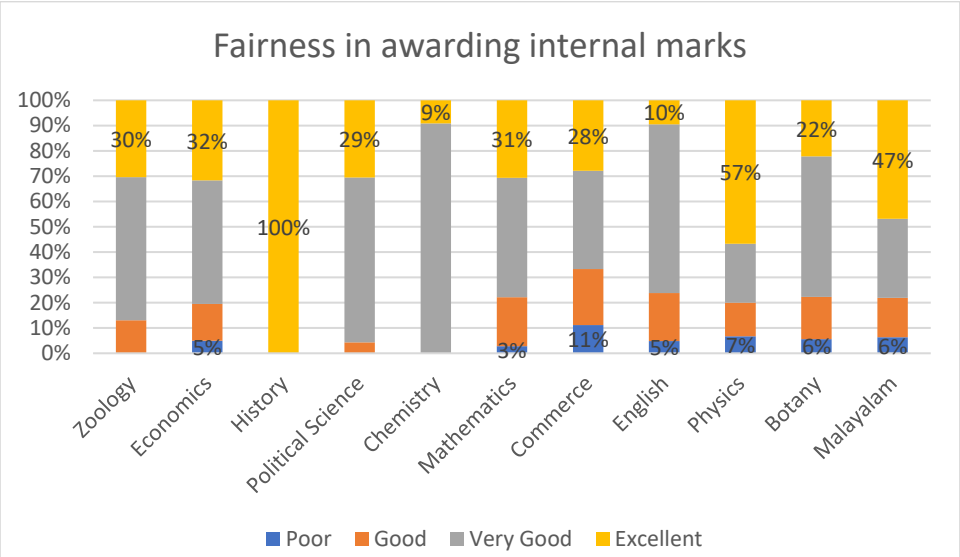
Fairness in awarding internal marks
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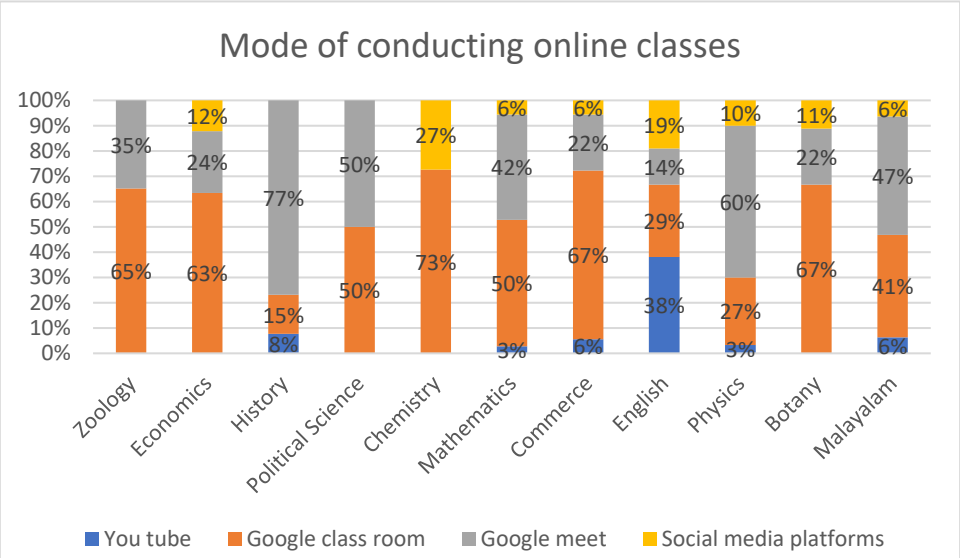
Mode of conducting online classes
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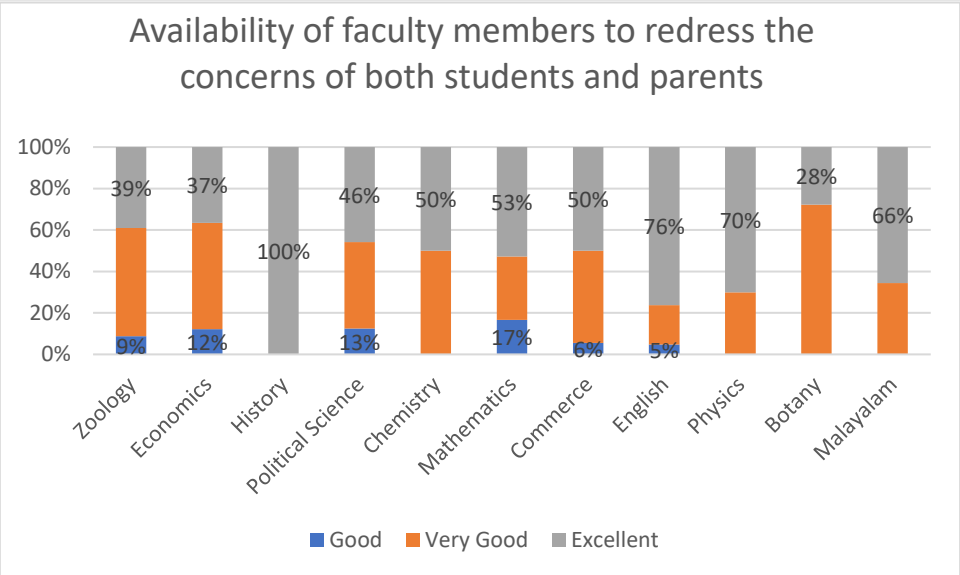
You tube
Google class room
Google meet
Social media platforms


Availability of faculty members to redress the concerns of both students and parents
100%
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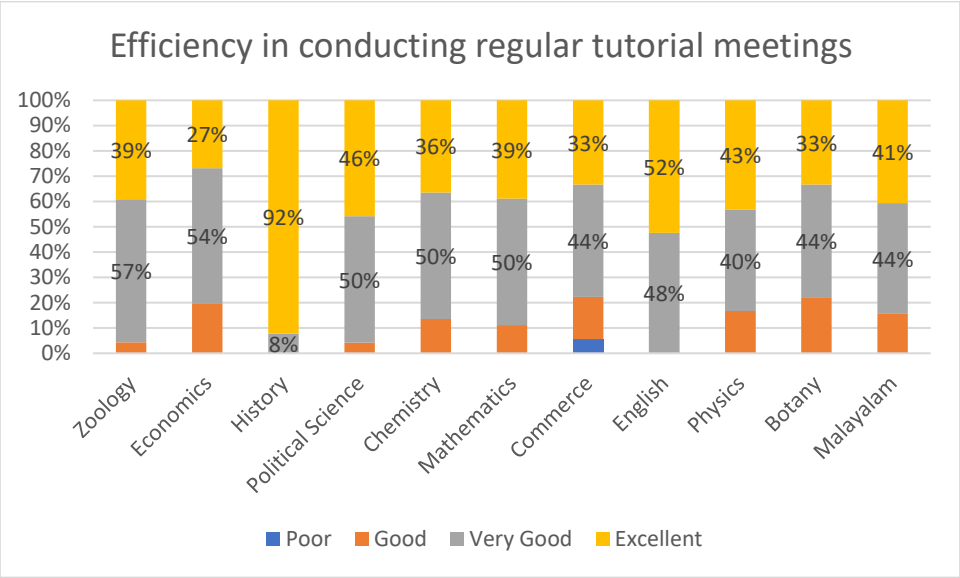
Efficiency in conducting regular tutorial meetings
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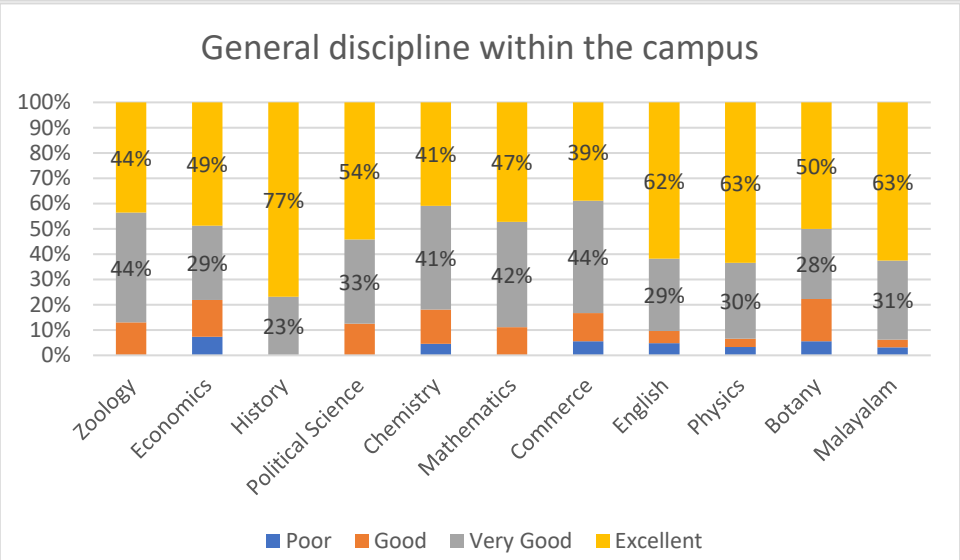
General discipline within the campus
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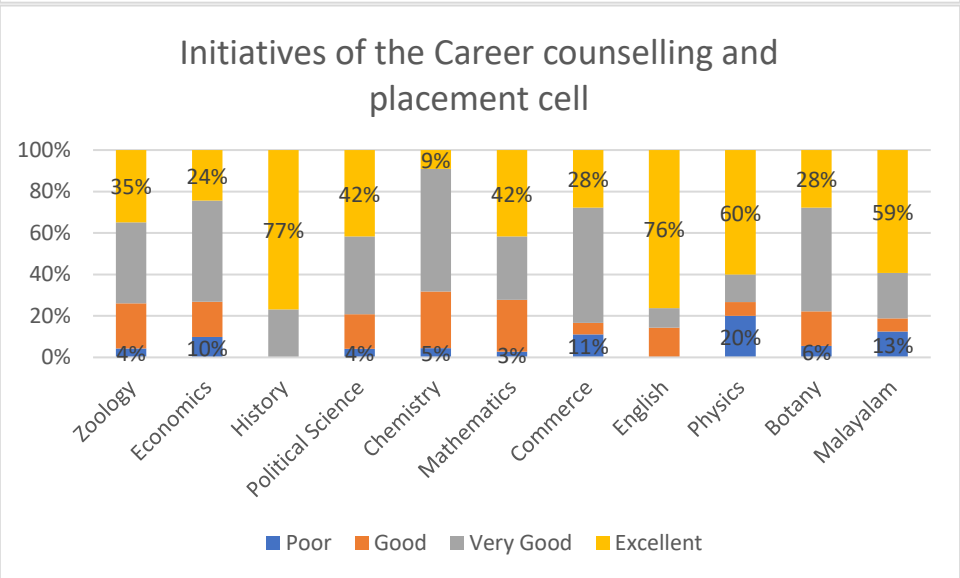
Initiatives of the Career counselling and placement cell
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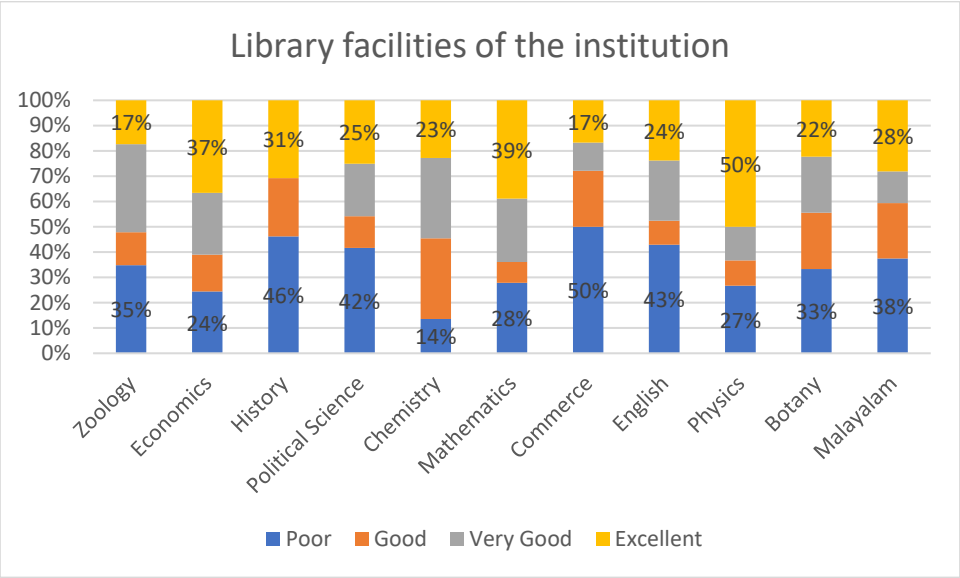
Library facilities of the institution
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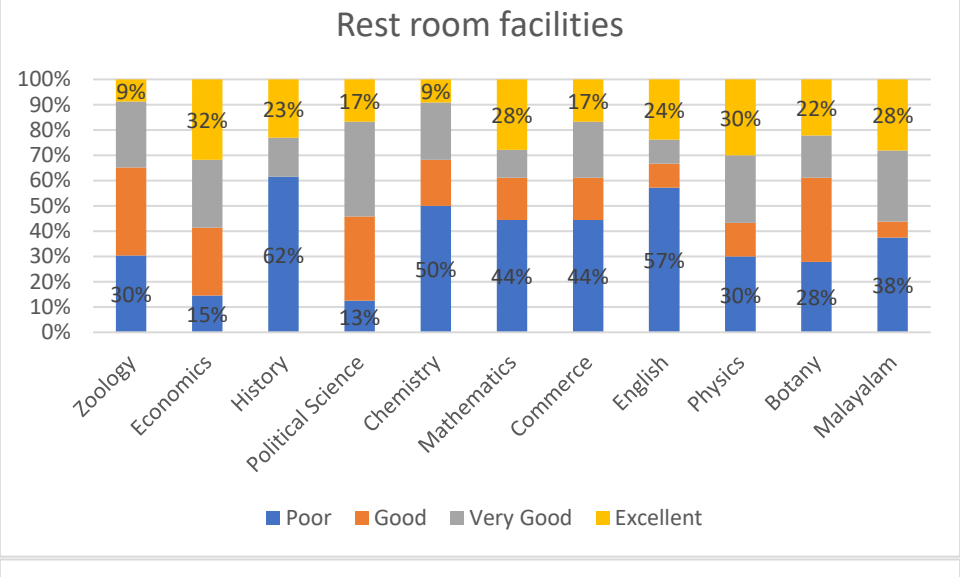
Rest room facilities
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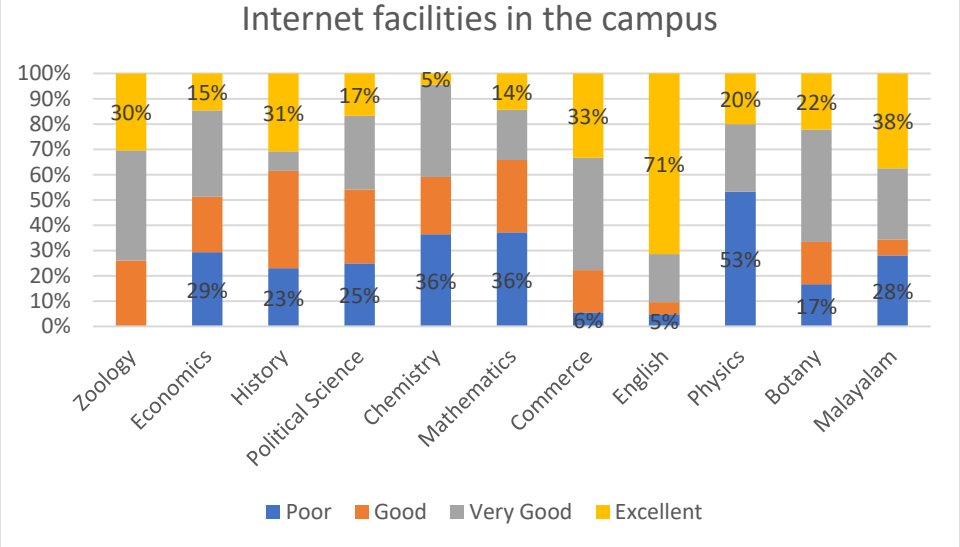
Internet facilities in the campus
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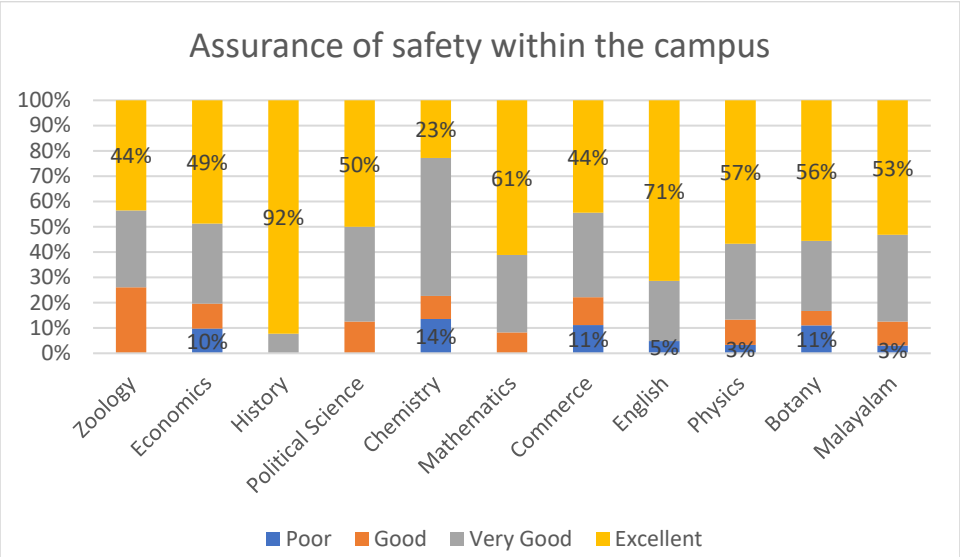
Assurance of safety within the campus
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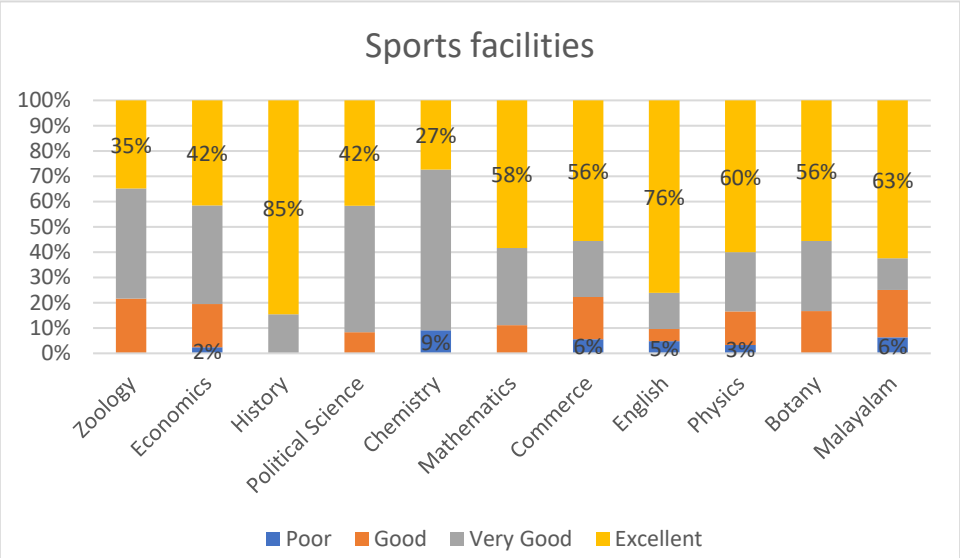
Sports facilities
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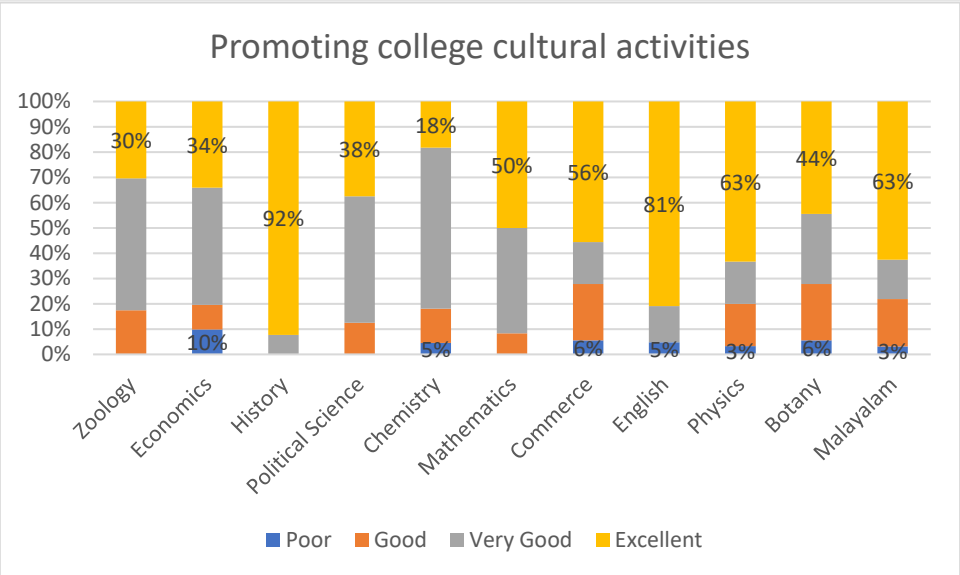
Promoting college cultural activities
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92%
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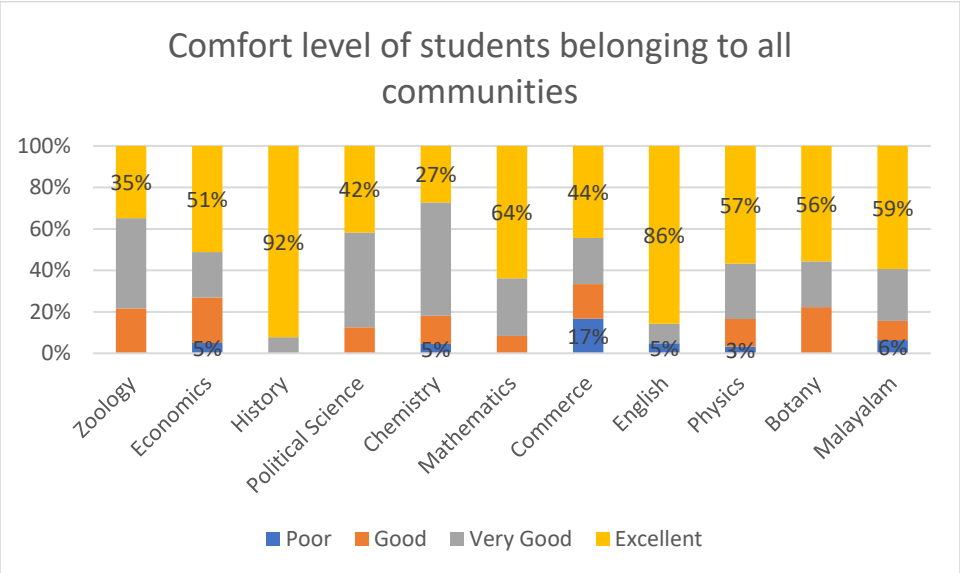
Comfort level of students belonging to all communities
100%
80%
60%
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44%
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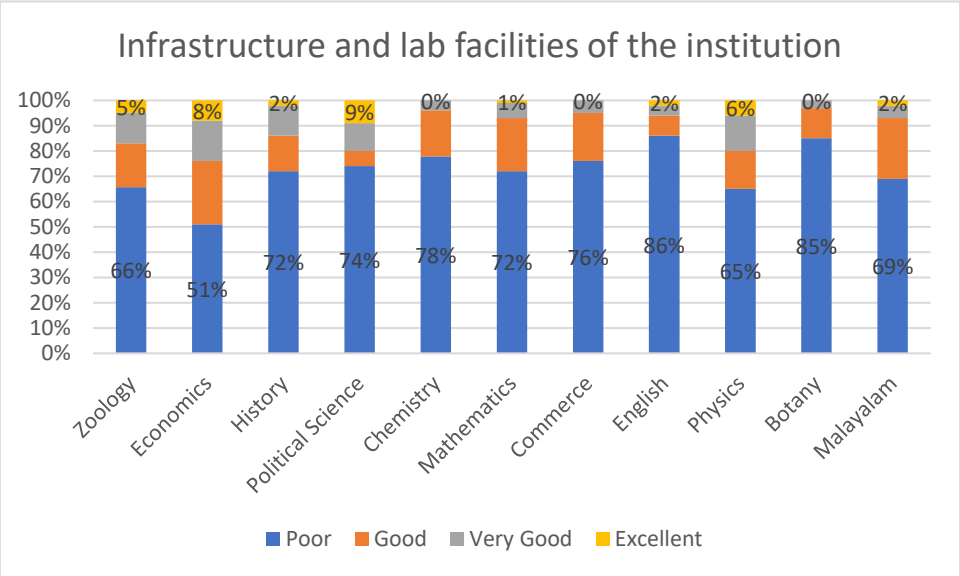
Infrastructure and lab facilities of the institution
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Political Science
Chemistry
Mathematics
Commerce
English
Physics
Botany
Malayalam
Poor
Good
Very Good
Excellent

PARENT FEEDBACK ON INSTITUTION

Parents being an important stakeholder for an educational institution, are always included in the feedback process of the college for the institution holds a strong conviction about the role played by parents in the development of the institution. Thus feedbacks are collected from parents of the final year UG/PG students as the institution finds it as a means to

1. Provide them with a platform to openly mark their opinion on the negatives and positives of the institution.
2. To ensure their participation in the development of the college.
3. To systematically analyse the lag areas of the college.
4. To get deeper to the expectation of the parents regarding an education institution in general and about our institution in particular.
5. To develop a proper working policy for the institution.

As per an analysis of the feedback given by parents 68% of parents rate the mode of conducting internal exams as excellent while 66% rates high the fairness maintained by the institution in awarding internal marks. 61% of the parents gave an excellent rating to the availability of faculty to redress the concerns of students. 48% of parents rated poor the rest room facilities of the college and 42% of parents rated poor the assurance of safety within the campus.

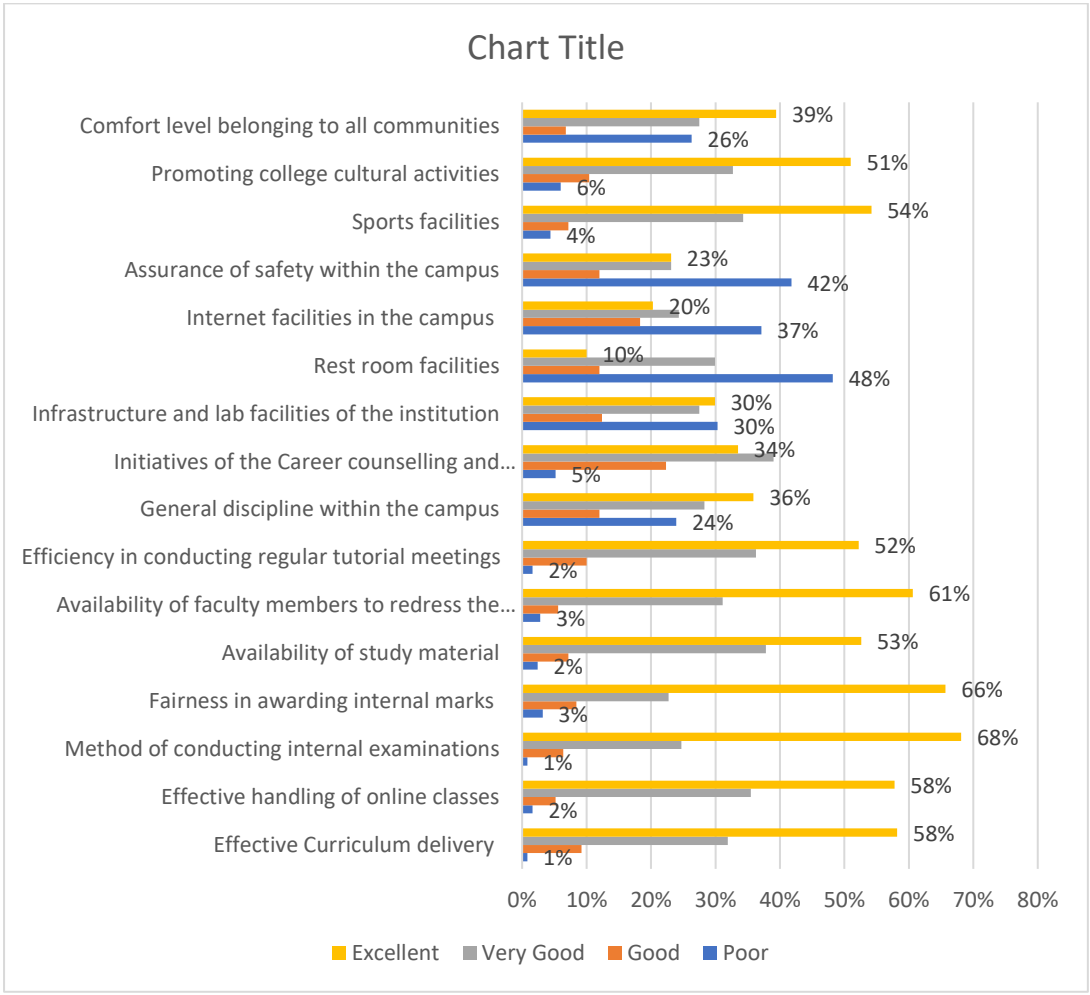
Chart Title
Comfort level belonging to all communities
Promoting college cultural activities
Sports facilities
Assurance of safety within the campus
Internet facilities in the campus
Rest room facilities
Infrastructure and lab facilities of the institution
Initiatives of the Career counselling and...
General discipline within the campus
Efficiency in conducting regular tutorial meetings
Availability of faculty members to redress the...
Availability of study material
Fairness in awarding internal marks
Method of conducting internal examinations
Effective handling of online classes
Effective Curriculum delivery
39%
26%
51%
6%
54%
4%
23%
42%
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37%
10%
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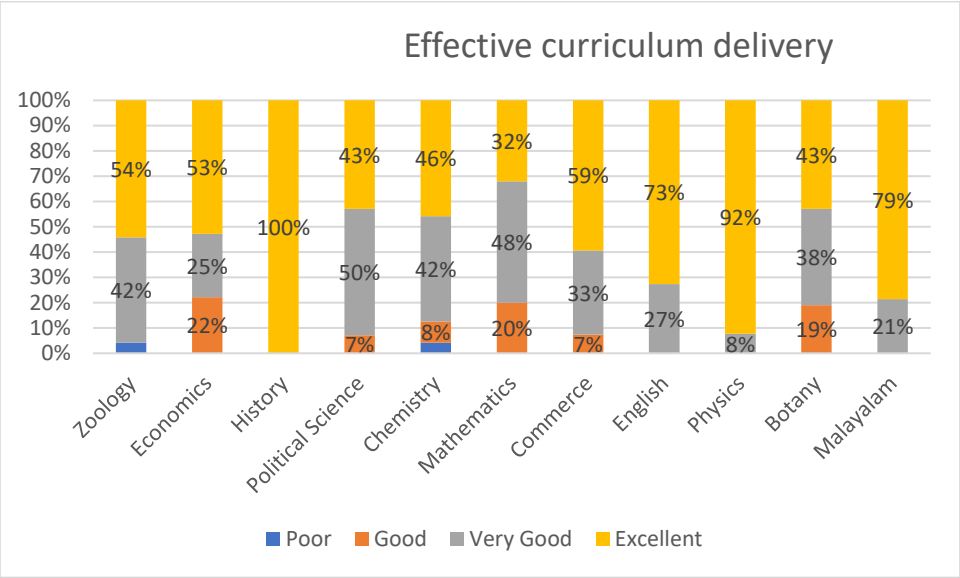
Effective curriculum delivery
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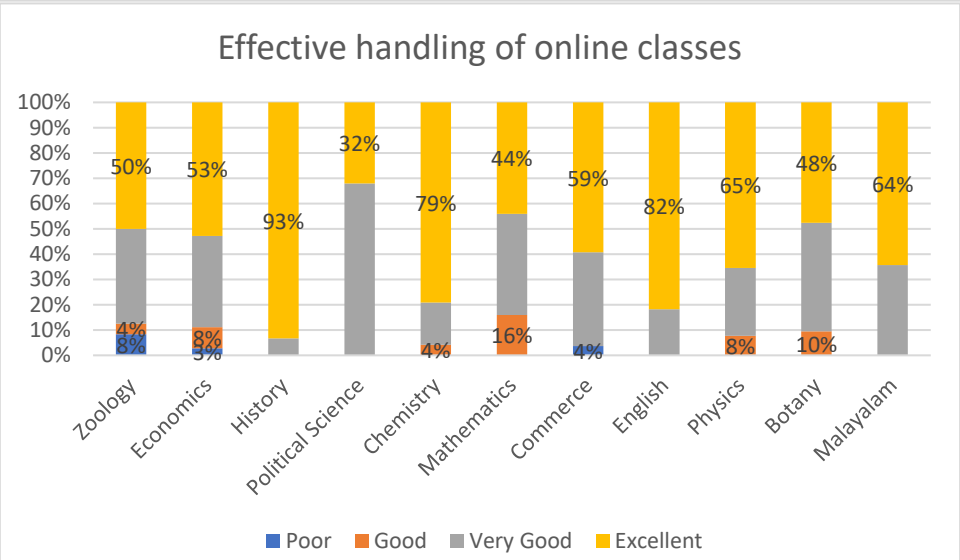
Effective handling of online classes
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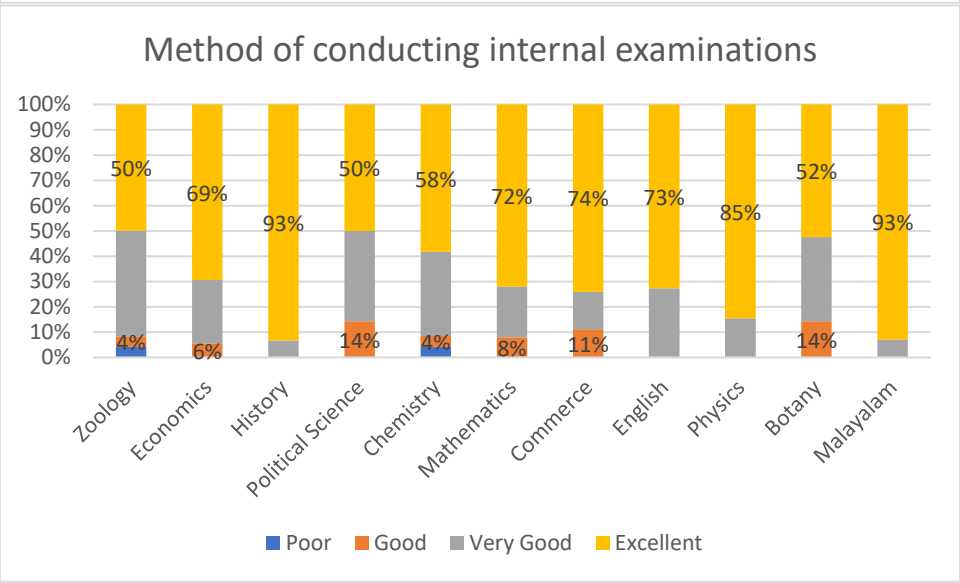
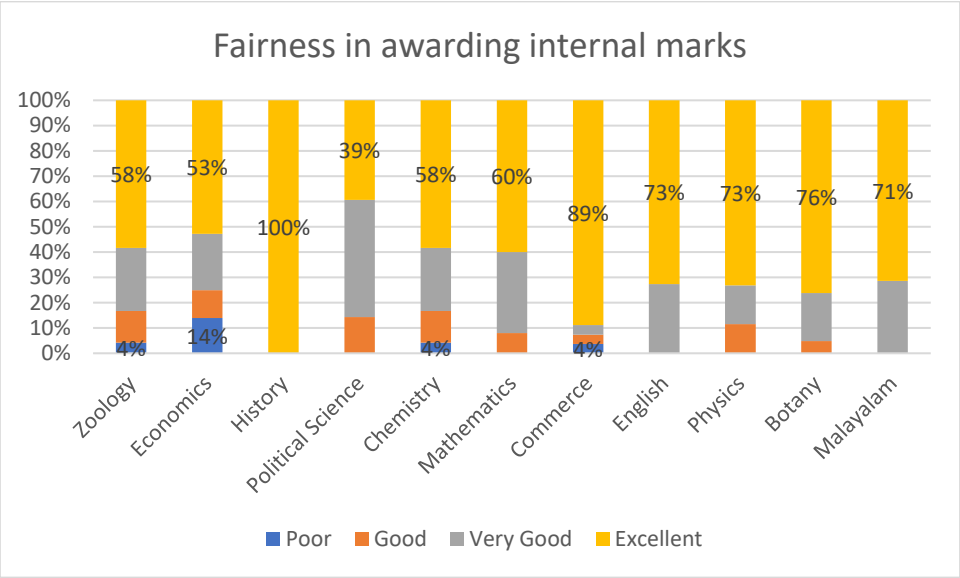
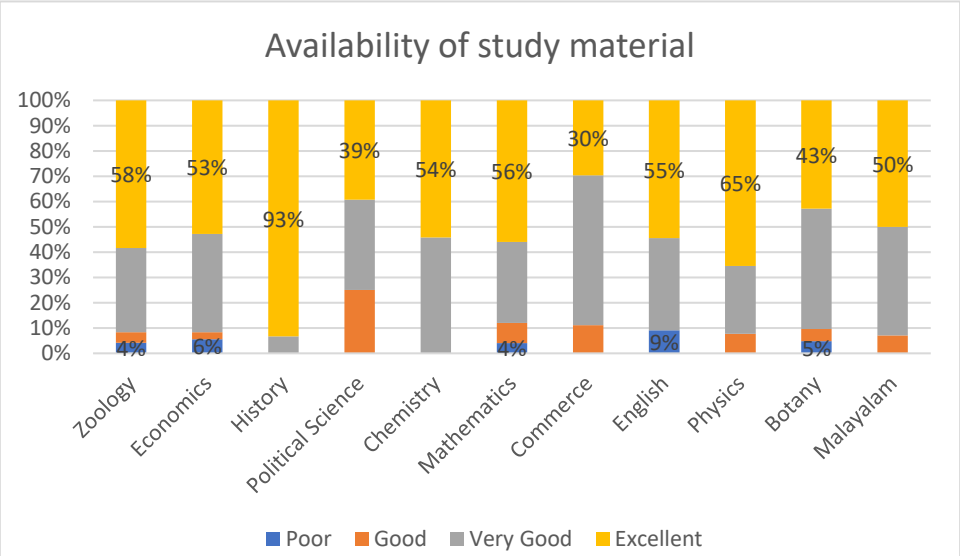
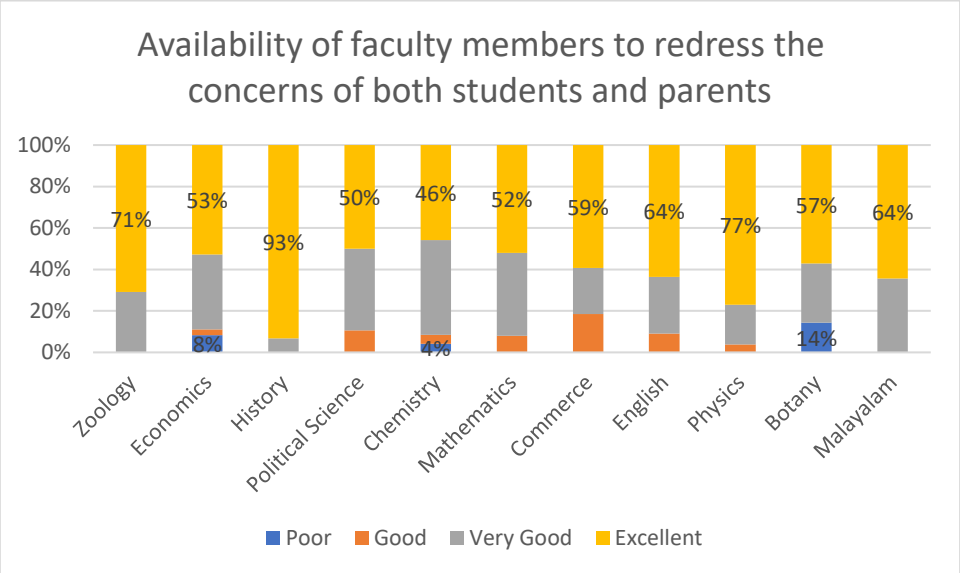
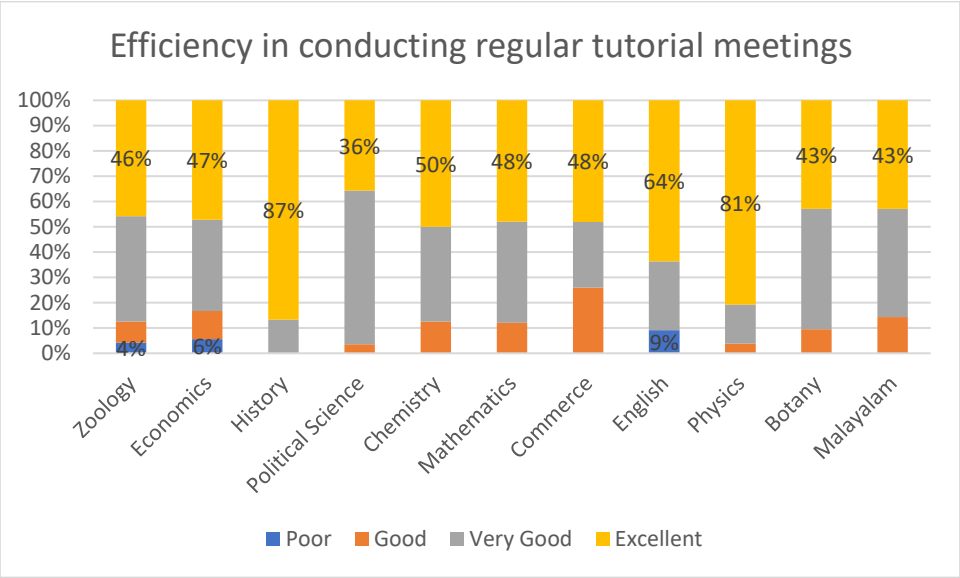
Botany
Malayalam
Poor
Good
Very Good
Excellent

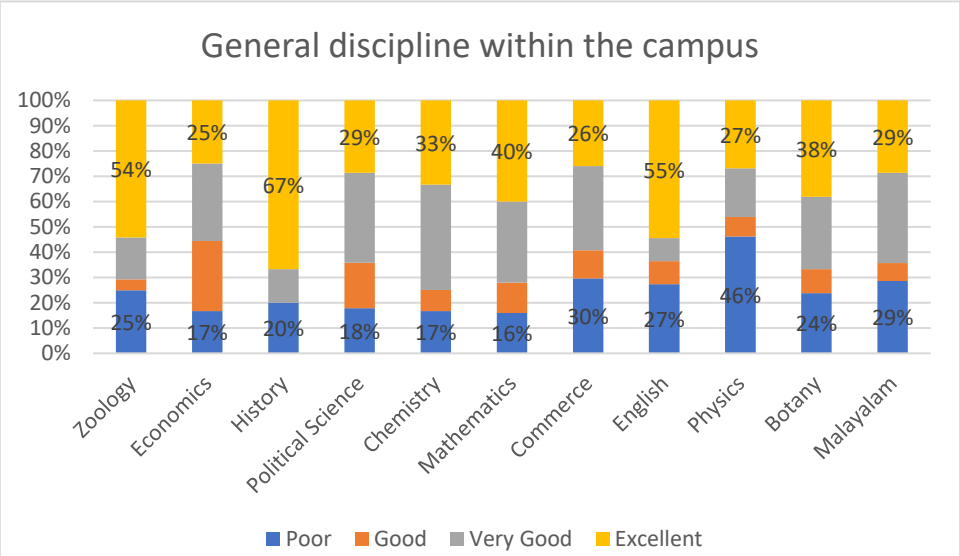

Method of conducting internal examinations
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
50%
4%
69%
6%
93%
50%
14%
58%
4%
72%
8%
74%
11%
73%
85%
52%
14%
93%
Zoology
Economics
History
Political Science
Chemistry
Mathematics
Commerce
English
Physics
Botany
Malayalam
Poor
Good
Very Good
Excellent

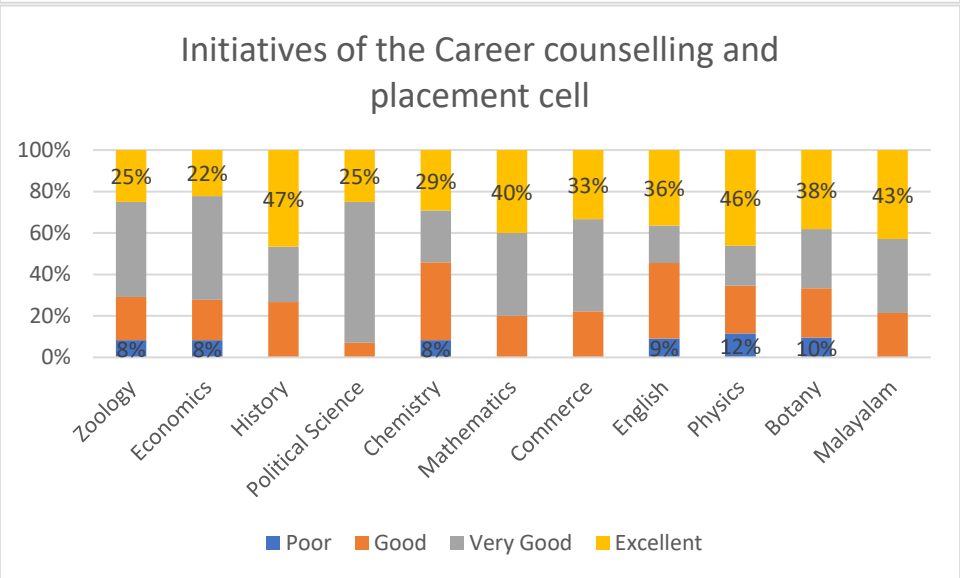

Fairness in awarding internal marks
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
58%
53%
100%
39%
58%
60%
89%
73%
73%
76%
71%
4%
14%
4%
4%
Zoology
Economics
History
Political Science
Chemistry
Mathematics
Commerce
English
Physics
Botany
Malayalam
Poor
Good
Very Good
Excellent

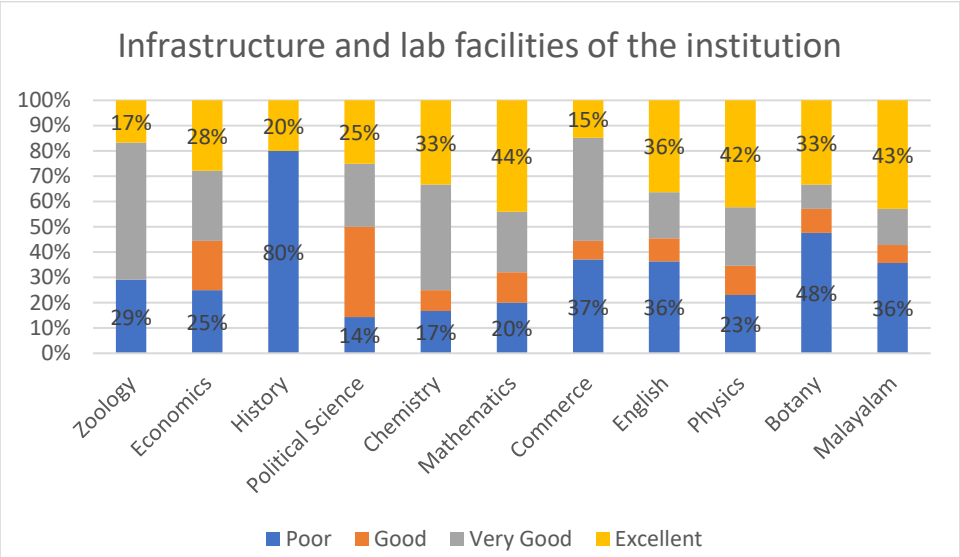

Availability of study material
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
58%
53%
93%
39%
54%
56%
30%
55%
65%
43%
50%
4%
6%
4%
9%
5%
Zoology
Economics
History
Political Science
Chemistry
Mathematics
Commerce
English
Physics
Botany
Malayalam
Poor
Good
Very Good
Excellent

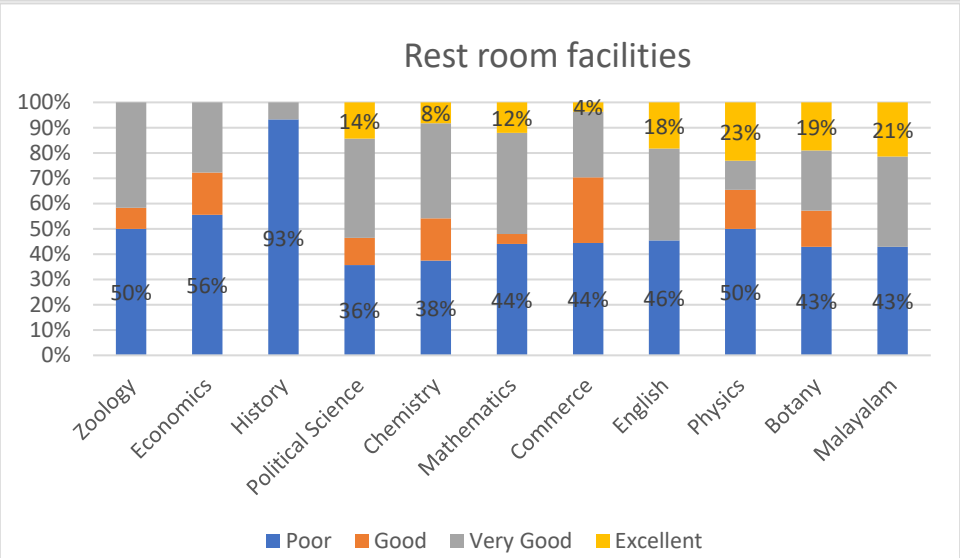

Availability of faculty members to redress the concerns of both students and parents
100%
80%
60%
40%
20%
0%
71%
53%
93%
50%
46%
52%
59%
64%
77%
57%
64%
8%
4%
14%
Zoology
Economics
History
Political Science
Chemistry
Mathematics
Commerce
English
Physics
Botany
Malayalam
Poor
Good
Very Good
Excellent

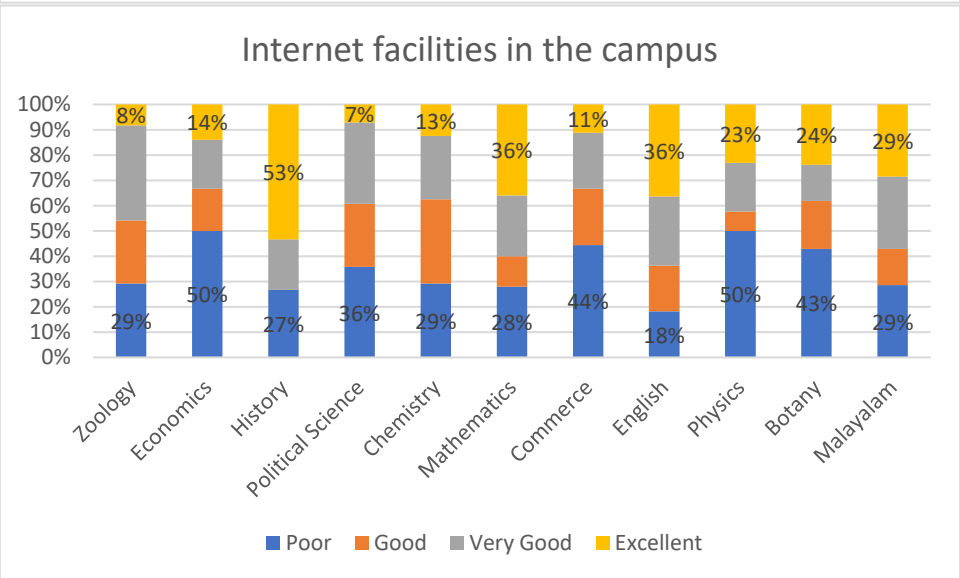

Efficiency in conducting regular tutorial meetings
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
46%
47%
87%
36%
50%
48%
48%
64%
81%
43%
43%
4%
6%
9%
Zoology
Economics
History
Political Science
Chemistry
Mathematics
Commerce
English
Physics
Botany
Malayalam
Poor
Good
Very Good
Excellent

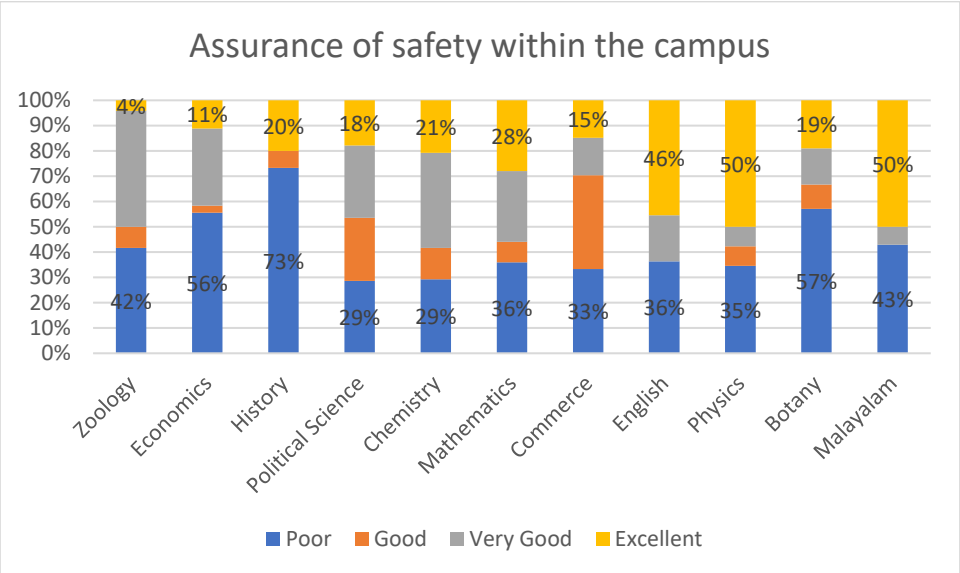

General discipline within the campus
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
54%
25%
67%
29%
33%
40%
26%
55%
27%
38%
29%
25%
17%
20%
18%
17%
16%
30%
27%
46%
24%
29%
Zoology
Economics
History
Political Science
Chemistry
Mathematics
Commerce
English
Physics
Botany
Malayalam
Poor
Good
Very Good
Excellent

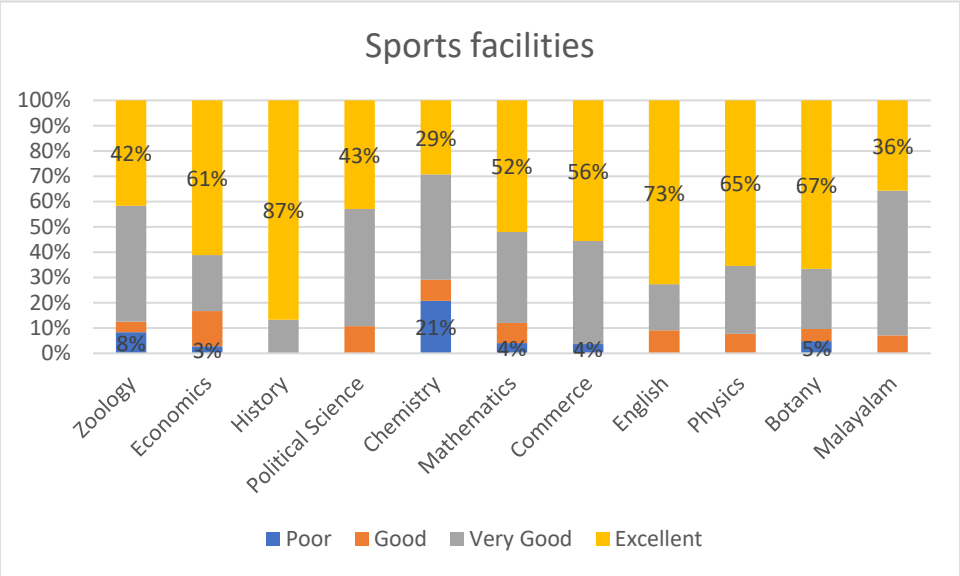

Initiatives of the Career counselling and placement cell
100%
80%
60%
40%
20%
0%
25%
22%
47%
25%
29%
40%
33%
36%
46%
38%
43%
8%
8%
8%
9%
12%
10%
Zoology
Economics
History
Political Science
Chemistry
Mathematics
Commerce
English
Physics
Botany
Malayalam
Poor
Good
Very Good
Excellent

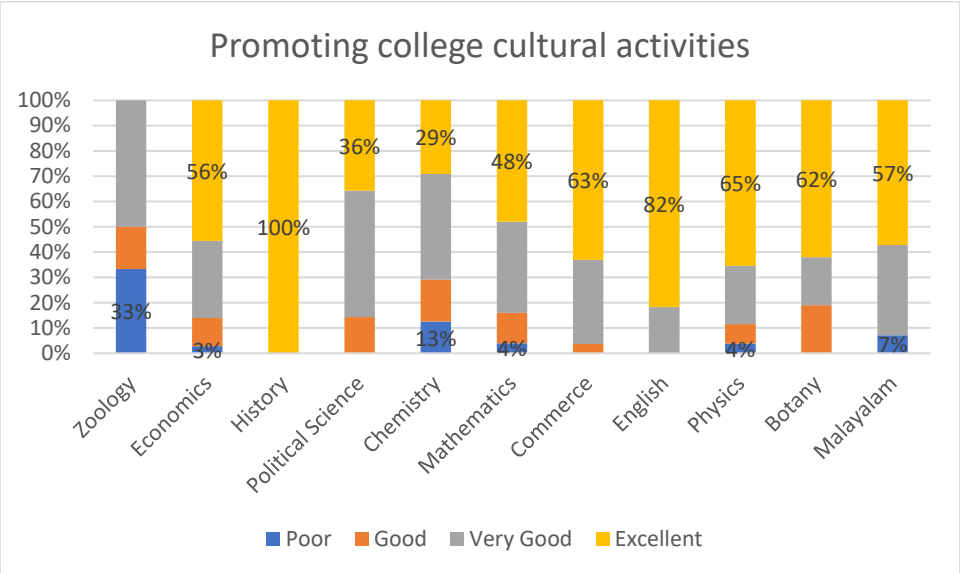

Infrastructure and lab facilities of the institution
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
17%
28%
20%
25%
33%
44%
15%
36%
42%
33%
43%
29%
25%
80%
14%
17%
20%
37%
36%
23%
48%
36%
Zoology
Economics
History
Political Science
Chemistry
Mathematics
Commerce
English
Physics
Botany
Malayalam
Poor
Good
Very Good
Excellent

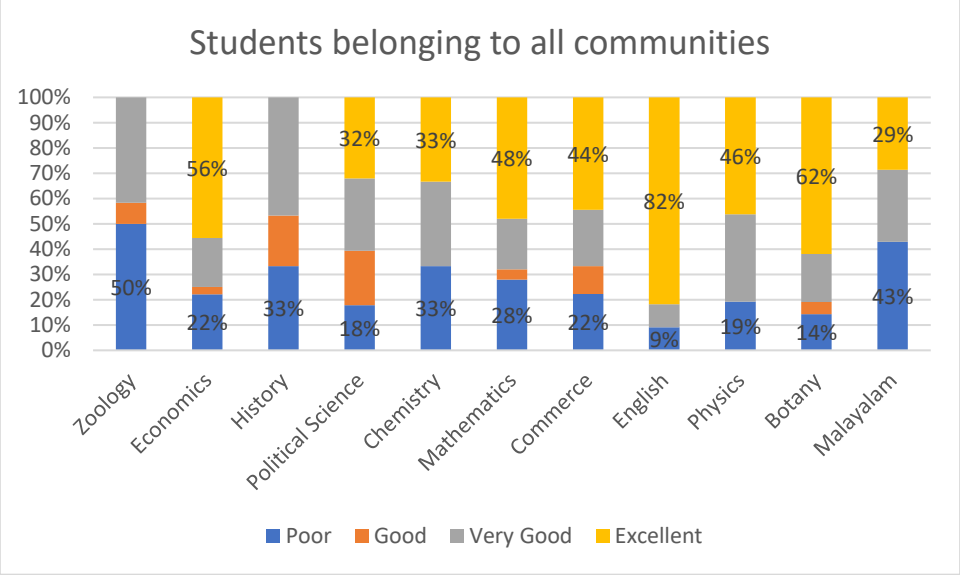

Rest room facilities
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
14%
8%
12%
4%
18%
23%
19%
21%
50%
56%
93%
36%
38%
44%
44%
46%
50%
43%
43%
Zoology
Economics
History
Political Science
Chemistry
Mathematics
Commerce
English
Physics
Botany
Malayalam
Poor
Good
Very Good
Excellent


Internet facilities in the campus
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
8%
14%
53%
7%
13%
36%
11%
36%
23%
24%
29%
29%
50%
27%
36%
29%
28%
44%
18%
50%
43%
29%
Zoology
Economics
History
Political Science
Chemistry
Mathematics
Commerce
English
Physics
Botany
Malayalam
Poor
Good
Very Good
Excellent


Assurance of safety within the campus
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
4%
11%
20%
18%
21%
28%
15%
46%
50%
19%
50%
42%
56%
73%
29%
29%
36%
33%
36%
35%
57%
43%
Zoology
Economics
History
Political Science
Chemistry
Mathematics
Commerce
English
Physics
Botany
Malayalam
Poor
Good
Very Good
Excellent


Sports facilities
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
42%
61%
87%
43%
29%
52%
56%
73%
65%
67%
36%
8%
3%
21%
4%
4%
5%
Zoology
Economics
History
Political Science
Chemistry
Mathematics
Commerce
English
Physics
Botany
Malayalam
Poor
Good
Very Good
Excellent

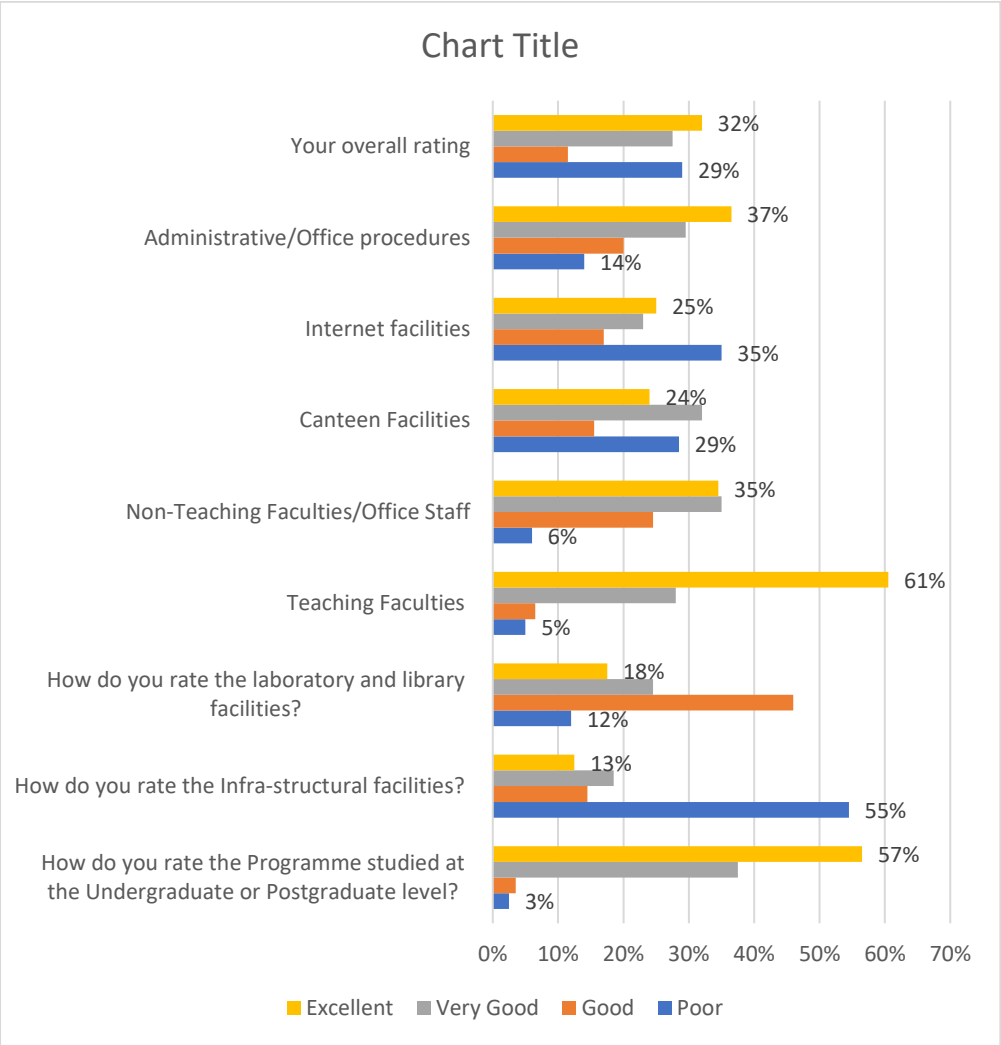

Promoting college cultural activities
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
33%
3%
56%
100%
36%
13%
29%
4%
48%
63%
82%
4%
65%
62%
57%
7%
Zoology
Economics
History
Political Science
Chemistry
Mathematics
Commerce
English
Physics
Botany
Malayalam
Poor
Good
Very Good
Excellent


Students belonging to all communities
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
50%
22%
56%
33%
18%
32%
33%
33%
28%
48%
22%
44%
9%
82%
19%
46%
14%
62%
43%
29%
Zoology
Economics
History
Political Science
Chemistry
Mathematics
Commerce
English
Physics
Botany
Malayalam
Poor
Good
Very Good
Excellent

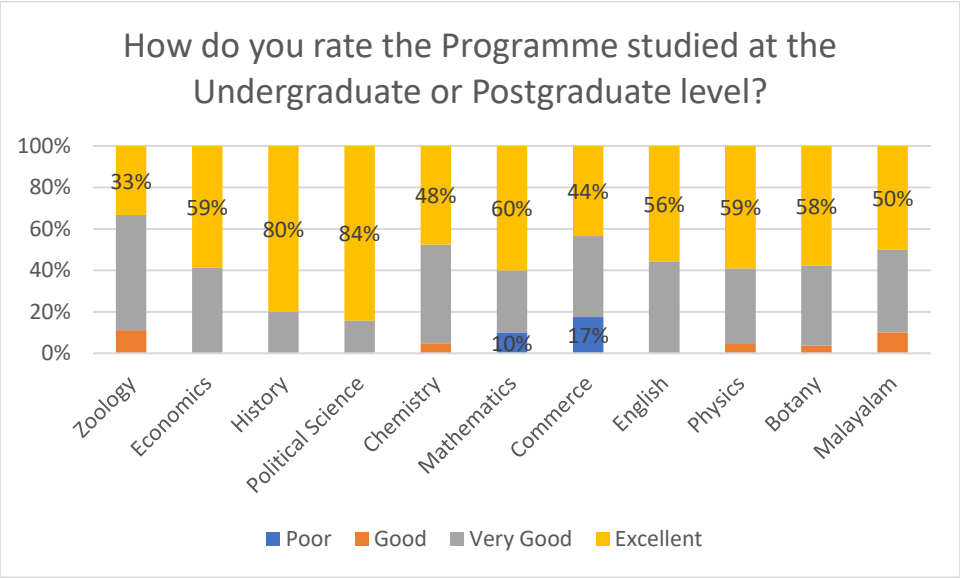
ALUMNI FEEDBACK ON INSTITUTION

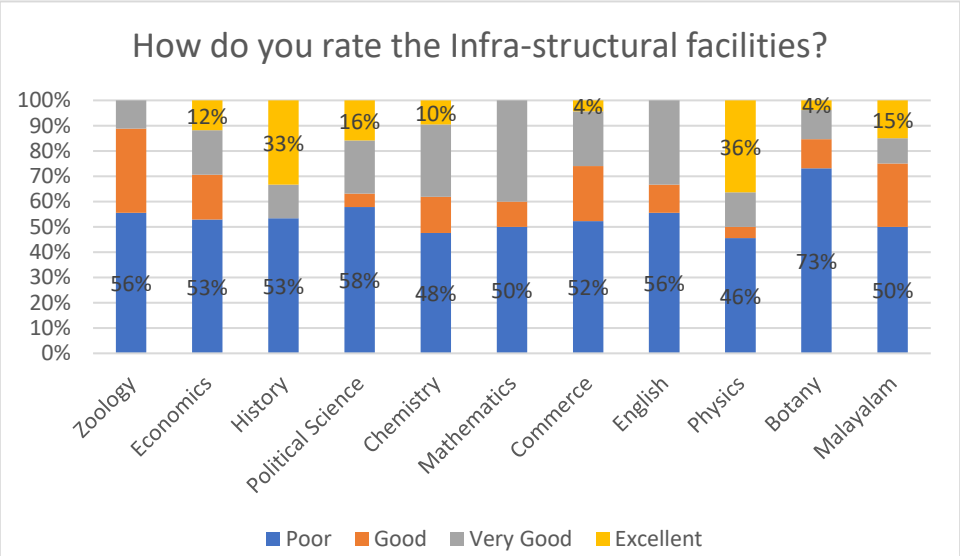
Feedback from alumni is collected every year by IQAC. The process aims at

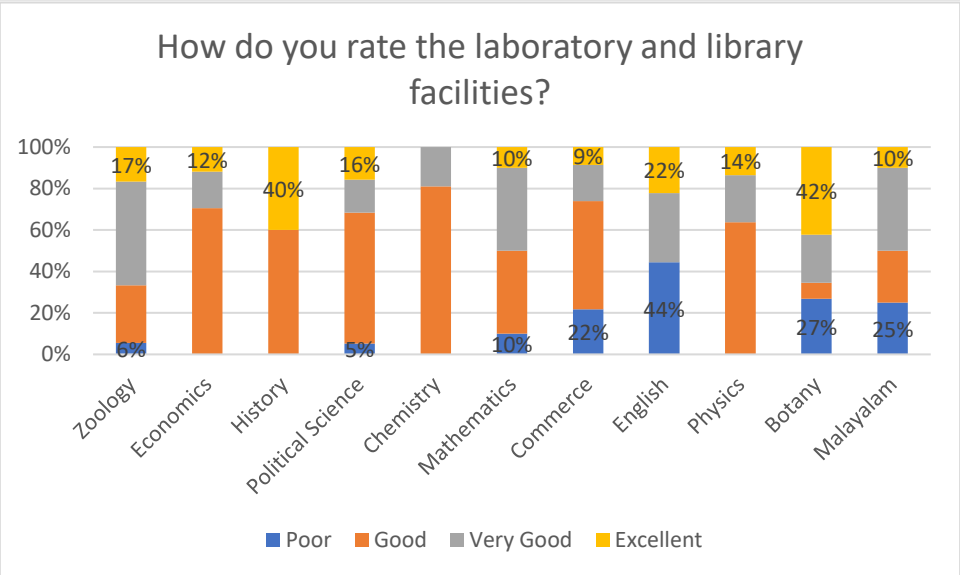
1. Ensuring alumni involvement in the development of the college.
2. To give a platform for alumni to express their opinion over the institution.

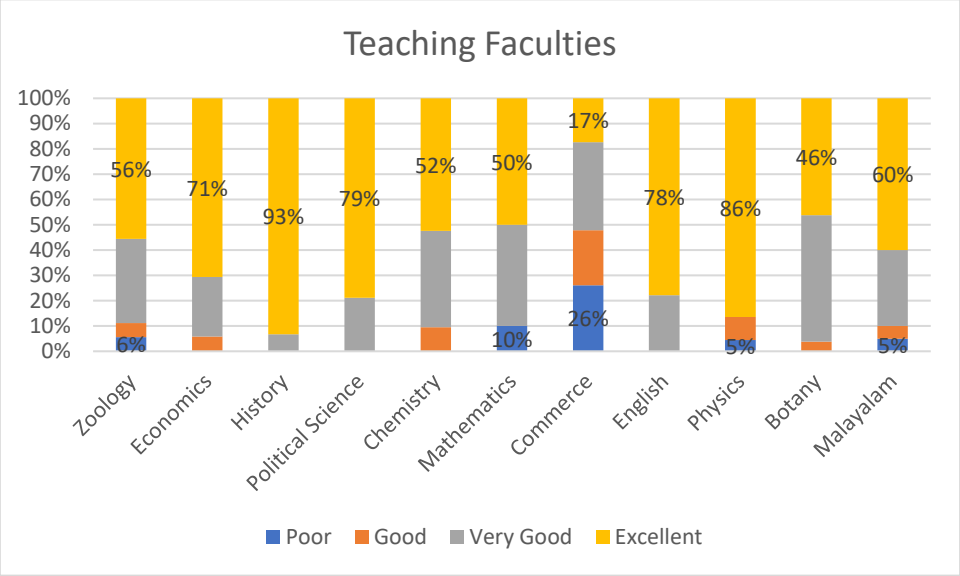


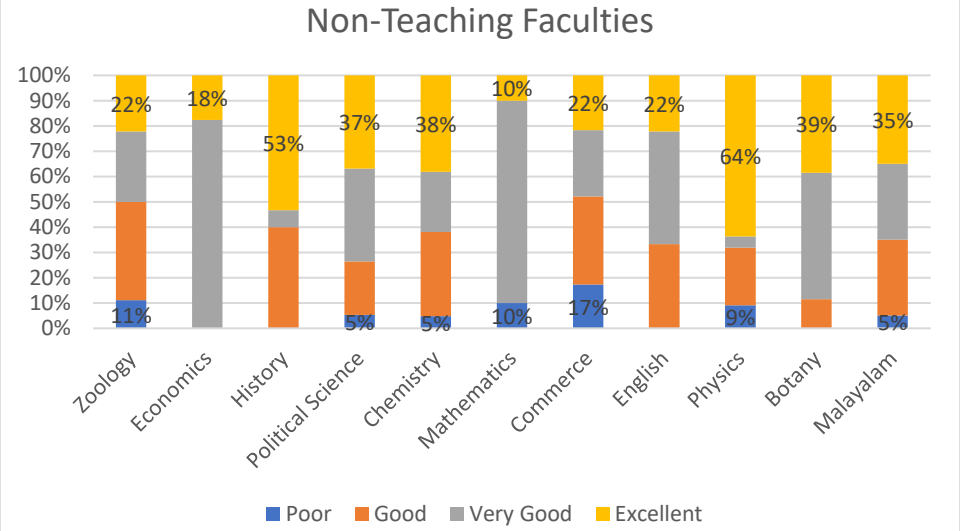
Of all the nine variables given for feedback 61% of alumni gave excellent rating to teaching faculty of the college. 57% of alumni rated high the PG/UG programmes of the college, while 35% rated excellent the non -teaching staff. But 55% of alumni rated poor the infrastructural facilities of the campus and 35% rated poor the internet facilities.

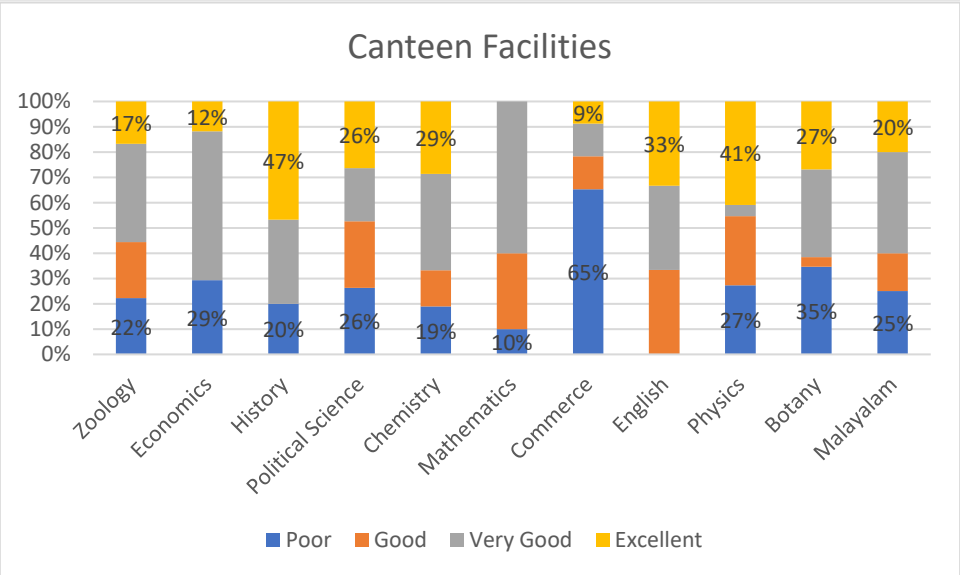

How do you rate the Programme studied at the Undergraduate or Postgraduate level?
100%
80%
60%
40%
20%
0%
33%
59%
80%
84%
48%
60%
44%
56%
59%
58%
50%
10%
17%
Zoology
Economics
History
Political Science
Chemistry
Mathematics
Commerce
English
Physics
Botany
Malayalam
Poor
Good
Very Good
Excellent

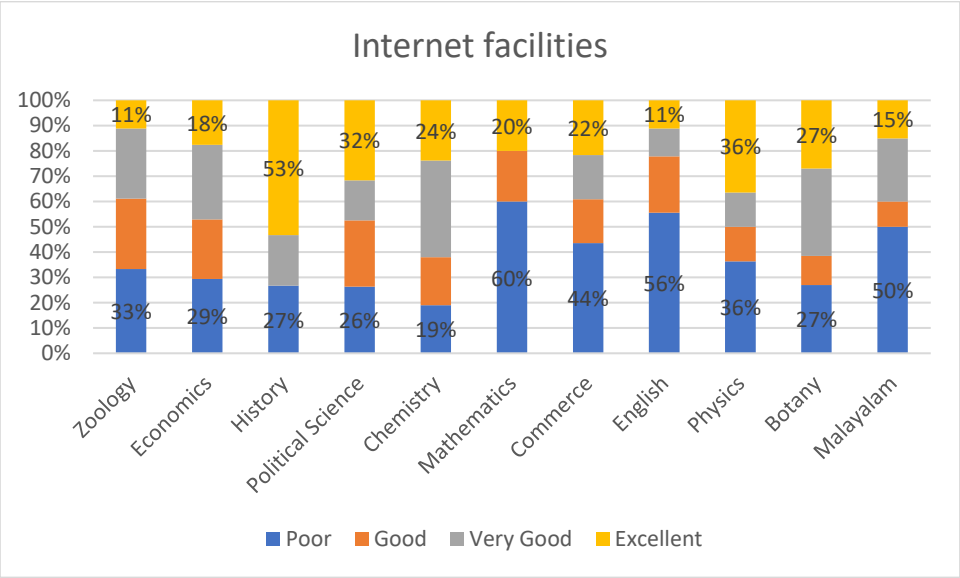

How do you rate the Infra-structural facilities?
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
56%
53%
53%
58%
48%
50%
52%
56%
46%
73%
50%
12%
33%
16%
10%
4%
36%
4%
15%
Zoology
Economics
History
Political Science
Chemistry
Mathematics
Commerce
English
Physics
Botany
Malayalam
Poor
Good
Very Good
Excellent

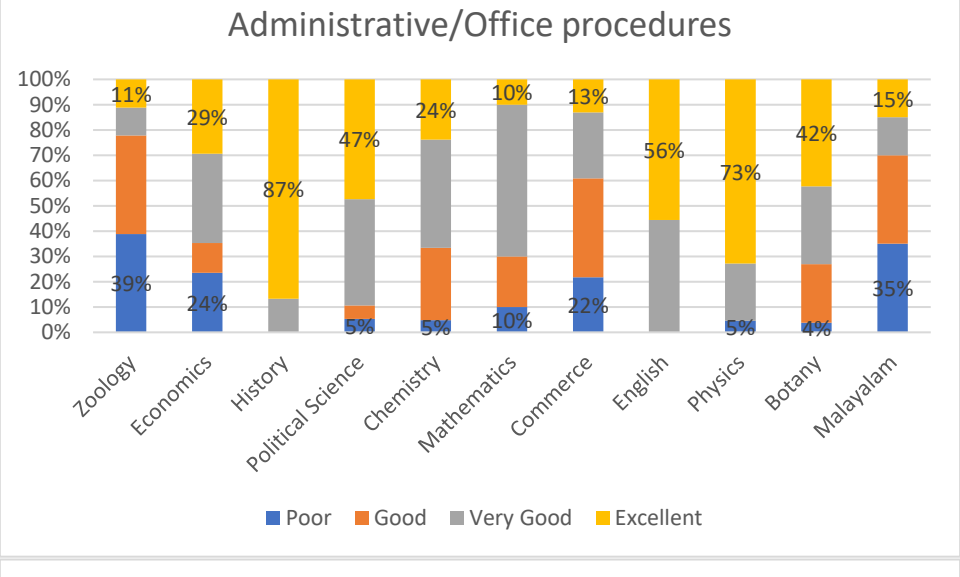

How do you rate the laboratory and library facilities?
100%
80%
60%
40%
20%
0%
6%
5%
10%
22%
44%
27%
25%
17%
12%
40%
16%
10%
9%
22%
14%
42%
10%
Zoology
Economics
History
Political Science
Chemistry
Mathematics
Commerce
English
Physics
Botany
Malayalam
Poor
Good
Very Good
Excellent

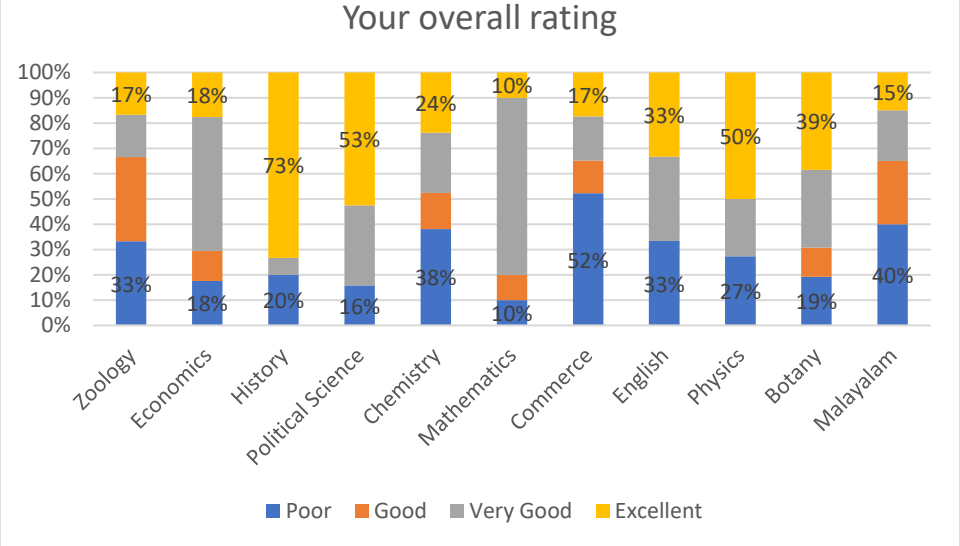

Teaching Faculties
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
56%
71%
93%
79%
52%
50%
17%
78%
86%
46%
60%
6%
26%
10%
5%
5%
Zoology
Economics
History
Political Science
Chemistry
Mathematics
Commerce
English
Physics
Botany
Malayalam
Poor
Good
Very Good
Excellent

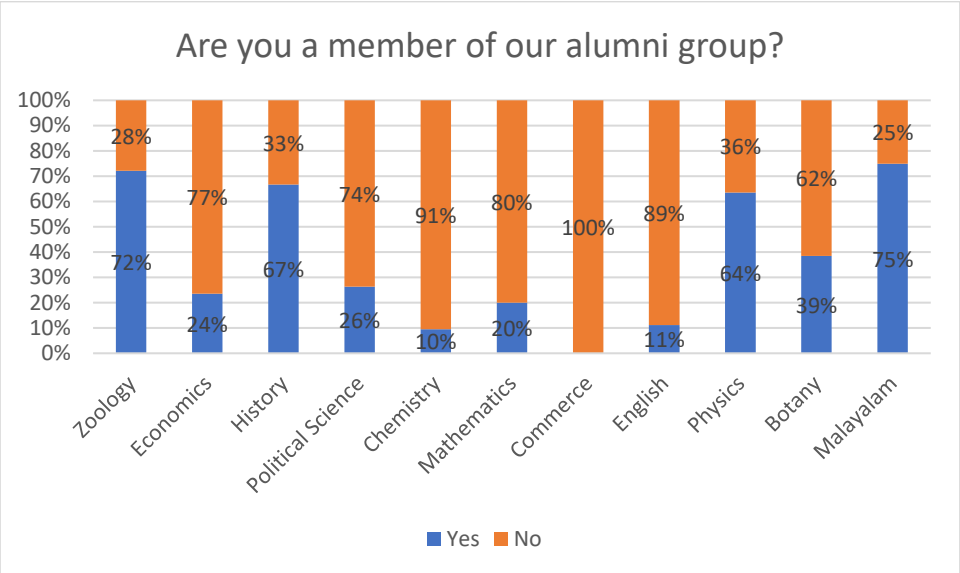

Non-Teaching Faculties
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
22%
18%
53%
37%
38%
10%
22%
22%
64%
39%
35%
11%
5%
5%
10%
17%
9%
5%
Zoology
Economics
History
Political Science
Chemistry
Mathematics
Commerce
English
Physics
Botany
Malayalam
Poor
Good
Very Good
Excellent

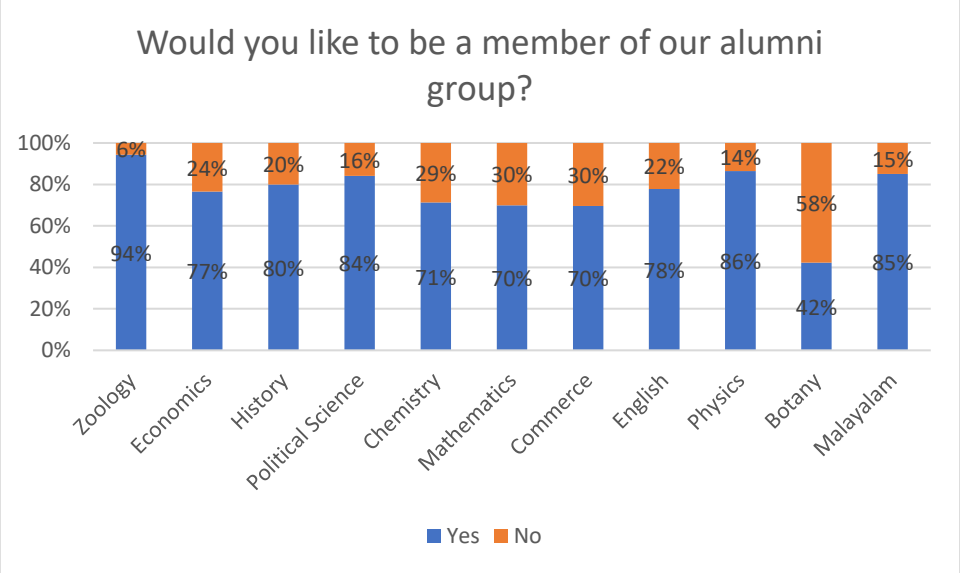

Canteen Facilities
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
17%
12%
47%
26%
29%
9%
33%
41%
27%
20%
22%
29%
20%
26%
19%
10%
65%
27%
35%
25%
Zoology
Economics
History
Political Science
Chemistry
Mathematics
Commerce
English
Physics
Botany
Malayalam
Poor
Good
Very Good
Excellent


Internet facilities
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
11%
18%
53%
32%
24%
20%
22%
11%
36%
27%
15%
33%
29%
27%
26%
19%
60%
44%
56%
36%
27%
50%
Zoology
Economics
History
Political Science
Chemistry
Mathematics
Commerce
English
Physics
Botany
Malayalam
Poor
Good
Very Good
Excellent


Administrative/Office procedures
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
11%
29%
87%
47%
24%
10%
13%
56%
73%
42%
15%
39%
24%
5%
5%
10%
22%
5%
4%
35%
Zoology
Economics
History
Political Science
Chemistry
Mathematics
Commerce
English
Physics
Botany
Malayalam
Poor
Good
Very Good
Excellent


Your overall rating
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
17%
18%
73%
53%
24%
10%
17%
33%
50%
39%
15%
33%
18%
20%
16%
38%
10%
52%
33%
27%
19%
40%
Zoology
Economics
History
Political Science
Chemistry
Mathematics
Commerce
English
Physics
Botany
Malayalam
Poor
Good
Very Good
Excellent


Are you a member of our alumni group?
100%
90%
80%
70%
60%
50%
40%
30%
20%
10%
0%
28%
72%
77%
24%
33%
67%
74%
26%
91%
10%
80%
20%
100%
89%
11%
36%
64%
62%
39%
25%
75%
Zoology
Economics
History
Political Science
Chemistry
Mathematics
Commerce
English
Physics
Botany
Malayalam
Yes
No


Would you like to be a member of our alumni group?
100%
80%
60%
40%
20%
0%
6%
94%
24%
77%
20%
80%
16%
84%
29%
71%
30%
70%
30%
70%
22%
78%
14%
86%
58%
42%
15%
85%
Zoology
Economics
History
Political Science
Chemistry
Mathematics
Commerce
English
Physics
Botany
Malayalam
Yes
No

ACTION TAKEN REPORT 2021-2022

A detailed report of the feedback by various stakeholders was made by the feedback committee and was submitted to the IQAC. IQAC considered the report and gave a submission of the same to the office of the Principal and the college council for futrther analysis and necessary actions. After consideration of the feedback, the following actions were taken

1. To cope with the digital drawbacks raised in the light of online learning the college council decided to procure mobile phones to the needy from various sources including PTA and alumni.
2. Decision to make necessary steps to enable wifi/LAN accessibility in more classrooms or areas of the campus are taken.
3. Though many parents were satisfied with the online teaching methods of the college, concerns were raised by students over the loss of physical claroom learning experiences. Thus decision were taken to bring students in batch to college after government gave relaxations on pandemic restricions.
4. Instructions are given to take classes in blended mode inorder to ensure maximum student participation in a safe way.
5. Mentors are given instruction to ensure N-List membership of students to ensure uninterrupted digital learning during the pandemic time and to tackle concerns over the lack of availability of study materials.
6. Instructions are given to departments to conduct online remedial classes.
7. Decisions are taken to clean restrooms of students.
8. Instructions are given to ensure the working of facilities like pad vending machines and incinerators in the girls' restrooms.
9. Increased the band width of internet facility from 100mbps to 200 mbps in the campus.
10. Decisions are taken to estimate the maintenance of restrooms of students.
11. Instructions are given to ensure the working of pad vending machines and incinerators in the girls' restrooms.
12. Roofing of Economic-Commerce block is done.
13. Installation of fan in classrooms are done with immediate effect.
14. Window panes are refurnished.
15. Instructions to tutors regarding regular conduct of tutorials are given.
16. Tutors are instructed to ensure student usage of N-List to deal with the lack of study materials.

Principal
V.T.M.N.S.S. College
Dhanuvachapuram